

J.S.T. BELGIUM NV

QUALITY POLICY

J.S.T. Belgium's mission is to provide services with attention to our customers' requirements, the legal regulations and the pursuit of continuous improvement.

J.S.T.'s Belgium's ambition over the next few years is:

1. Despite of the strong competition of counterfeit products, maintain at least the revenue / profit figures in existing sales regions;
2. Further expansion of local distribution network;
3. Better elaboration of the existing larger customers;
4. Reactivate the Scandinavian market;
5. Constant monitoring of the overhead costs.

The quality policy is adapted to the activity of our organization, taking into account the associated risks and with processual possible adjustments for which the necessary management measures are determined and recorded.

Quality objectives are provided and are the translation of policies in measurable terms such as non-limiting:

- Customer satisfaction
- Providing technical information
- Delivery performance
- Stock management
- Correctly and timely handling quality complaints
- Meet the requirements of the ISO-9001:2015 norm
- Profit of the financial year

J.S.T. Belgium's internal current values are the basis and applicable to all our activities, for which we ensure the staffing competence by offering internal or external trainings and ensuring that the importance of quality policy is understood and endorsed by the entire staff.

General Manager
Beerten Erik

Quality Supervisor
Roelants Henri